STATE DIGITAL HEALTH MISSION
(Dept. of Health & Family Welfare, Govt. of Kerala)
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eHK/51/2017-OA 08-07-2026

QUOTATION NOTICE:
Inviting Quotation for renewing SSL Certificate

No: 03/ SDHM/2026/01 dated: 08-07-2026

eHealth Kerala invites quotations from authorized vendors for the supply of the following SSL certificates and the details are as follows:

1. **Item Details**

Sl No	Item	Quantity	Certificate Details
1	EV SSL	1	1.Certifying Authority Name (CA) 2. Certificate validity period 3.Features and warranty details 4. Technical support and installation assistance. 5. Cost breakup for each certificate 6. Applicable taxes and other charges 7. Delivery/issuance timeline
2	OV Wildcard	1	

2. **Terms and Conditions for the submission of quotations:**

a. Vendors shall be authorized resellers or partners of the proposed Certificate Authority (CA) and shall provide proof of authorization upon request.
b. The quotation shall be submitted on the vendor's letter head and shall include complete details of the SSL certificates offered, including Certificate Authority, certificate type, validity period, warranty, and technical support details.
c. The quotation shall be valid for a minimum period of ninety (90) days from the date of submission.
d. The quoted price (Indian Rupees) shall be inclusive of all applicable taxes, duties, fees, and other charges. Any additional charges shall be clearly indicated.
e. The SSL certificates shall be issued by a globally trusted Certificate Authority and shall be compatible with standard web browsers, mobile applications, and server

platforms.

f. The vendor shall provide assistance for certificate validation, issuance, installation guidance, and renewal-related activities, if required.

g. The vendor shall ensure delivery and issuance of the SSL certificates within the timeline specified in the quotation.

h. Payment shall be made only after successful issuance and activation of the SSL certificates.

i. eHealth reserves the right to accept or reject any quotation, wholly or partly, without assigning any reason and shall not be bound to accept the lowest quotation.

j. eHealth reserves the right to cancel, modify, or postpone the procurement process at any stage without incurring any liability.

k. Any dispute arising out of this procurement shall be subject to the jurisdiction of courts in Thiruvananthapuram, Kerala.

l. Vendors shall provide contact details of a designated support representative for addressing technical and operational issues during the certificate validity period.

m. The selected vendor shall comply with all applicable laws, regulations, and industry standards related to digital certificates and information security.

n. Quotations received after the prescribed deadline or incomplete quotations may be rejected without further consideration.

o. The quotation shall be submitted in the form of a password protected PDF via email to **ehealth@kerala.gov.in** on or before **5:00 PM, within 7 days** from the date of issue of this Quotation Inviting Notice.

p. The password for opening the quotation shall not be shared along with the quotation. It shall be sent separately to ehealth@kerala.gov.in only on the quotation opening date, i.e., the next date of the last date for submission of quotations.

Digitally signed by
MAHESH N
Date: 08-07-2026
21:12:53

Additional Project Director